

QUICK REFERENCE GUIDE

	QUICK LINKS
Check member eligibility	Wellmark Secure Provider Portal Log in and find the Wellmark Advantage Health Plan section
Review benefits (Evidence of Coverage)	Wellmark.com/Provider/Medicare-Advantage-Resources
Check a claim	Wellmark Secure Provider Portal Log in and find the Wellmark Advantage Health Plan section
Submit prior authorizations (medical and Part B Drugs)	Wellmark Secure Provider Portal Log in and find the Wellmark Advantage Health Plan section
Submit Part D prior authorizations (CVS)	info.caremark.com/epa
Review medical policies	Wellmark.com/Provider/Medicare-Advantage-Resources
Review Part B drug formularies	Wellmark.com/Provider/Medicare-Advantage-Resources
STARS, Risk Adjustment and Quality	Wellmark.com/Provider/Medicare-Advantage-Resources
Access forms	Wellmark.com/Provider/Medicare-Advantage-Resources

See the [Provider Manual](#) for comprehensive information for doing business with Wellmark.

For additional assistance, contact these resources.

DEPARTMENT	CONTACT INFORMATION	
Provider services/inquiries	T: 1-855-716-2556 F: 1-866-530-0102	WMAHP Provider Correspondence P.O. Box 260597 Plano, TX 75026
Care management	T: 1-855-673-4227 F: 1-866-392-7489	
Part B drug authorization requests	T: 1-855-673-4225 F: 1-877-218-0941	
Part D drug authorization requests	T: 1-855-344-0930 F: 1-855-633-7673	
Medical authorization requests	T: 1-855-673-4225 F: 1-866-313-8595	
Carenet (24/7 nurse line)	T: 1-833-968-1747	
Appeals and grievances	F: 1-866-533-6950	Wellmark Advantage Appeals & Grievances P.O. Box 260677 Plano, TX 75026
Credentialing		E: providercredentialing@wellmark.com