

Appendix 6

Survey Tables

1. In the last 12 months, did you apply for the *hawk-i* program for one or more of your children/the Medicaid program?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes, for my family	63.8%	48.5%	N/A	N/A	N/A	N/A
Yes, for my children	36.2%	51.5%	100%	100%	100%	100%
Total N	116	99	182	257	235	173

2. Why did you apply for *hawk-i* or Medicaid for your child at this time? (check all that apply)

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
I/my spouse lost a job and our insurance	19.1%	19.8%	22.8%	20.7%	26.5%	31.4%
The doctor's office or hospital encouraged me to apply	8.7%	10.9%	8.3%	6.8%	4.0%	9.5%
My caseworker encouraged me to apply	12.2%	6.9%	5.0%	7.2%	3.5%	4.7%
My child's health got worse	3.5%	5.0%	1.7%	2.8%	.9%	1.8%
Our cost for health insurance at work went up	5.2%	8.9%	32.8%	31.1%	15.5%	18.3%
My family situation changed (e.g. divorce)	29.6%	15.8%	12.8%	15.5%	17.7%	10.7%
Other	43.5%	47.5%	31.1%	38.6%	43.8%	35.5%
Total N	115	101	180	251	226	169

3. Where did you get the application for the *hawk-i* or Medicaid program?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
I went to the local DHS office	71.8%	59.6%	10.2%	14.3%	N/A	N/A
I called the local DHS office and they mailed it to me	16.2%	19.2%	9.6%	11.5%	N/A	N/A
Someone else picked one up for me at the DHS office	2.6%	2.9%	4.5%	3.6%	N/A	N/A
I got one on the Internet	1.7%	5.8%	25.4%	20.6%	N/A	N/A
From my child's school	N/A	N/A	10.2%	11.1%	N/A	N/A
I got one from a display box	N/A	N/A	18.1%	18.3%	N/A	N/A
From a <i>hawk-i</i> outreach worker	N/A	N/A	4.5%	5.2%	N/A	N/A
Other	7.7%	12.5%	17.5%	15.5%	N/A	N/A
Total N	117	104	177	252	N/A	N/A

4. How easy was it to figure out where to get a *hawk-i* or Medicaid application?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very easy	65.0%	59.0%	68.2%	61.2%	N/A	N/A
Somewhat easy	30.8%	32.4%	28.5%	33.6%	N/A	N/A
Somewhat hard	2.6%	6.7%	3.4%	4.0%	N/A	N/A
Very hard	1.7%	1.9%	0%	1.2%	N/A	N/A
Total N	117	105	179	250	N/A	N/A

5. Did you apply for any other programs when you applied for Medicaid, such as Food Assistance or FIP?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	60.2%	44.8%	N/A	N/A	N/A	N/A
No	39.8%	55.2%	N/A	N/A	N/A	N/A
Total N	118	105	N/A	N/A	N/A	N/A

6. When you sent your application in, which program did you want your child to be on?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
<i>hawk-i</i> only	N/A	N/A	N/A	N/A	37.4%	54.7%
Medicaid only	N/A	N/A	N/A	N/A	0.0%	.6%
Either	N/A	N/A	N/A	N/A	62.6%	44.7%
Total N	N/A	N/A	N/A	N/A	230	170

7. In general, how do you feel about your child being on *hawk-i* or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Only want <i>hawk-i</i>	N/A	N/A	N/A	N/A	12.7%	24.0%
Strongly prefer <i>hawk-i</i>	N/A	N/A	N/A	N/A	14.5%	15.2%
Somewhat prefer <i>hawk-i</i>	N/A	N/A	N/A	N/A	7.2%	8.8%
Somewhat prefer Medicaid	N/A	N/A	N/A	N/A	1.8%	1.8%
Strongly prefer Medicaid	N/A	N/A	N/A	N/A	5.4%	3.5%
Only want Medicaid	N/A	N/A	N/A	N/A	.5%	.6%
No preference	N/A	N/A	N/A	N/A	57.9%	46.2%
Total N	N/A	N/A	N/A	N/A	221	171

8. When you first sent your application to *hawk-i*, did you know that the application could be sent to Medicaid if your income was too low?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	N/A	N/A	N/A	N/A	63.2%	57.6%
No	N/A	N/A	N/A	N/A	36.8%	42.4%
Total N	N/A	N/A	N/A	N/A	231	170

9. After *hawk-i* got your application, was it sent to Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	N/A	N/A	N/A	N/A	90.9%	82.9%
No	N/A	N/A	N/A	N/A	3.0%	6.5%
Not sure	N/A	N/A	N/A	N/A	6.0%	10.6%
Total N	N/A	N/A	N/A	N/A	232	170

10. How did you find out that the application was sent to Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Letter from <i>hawk-i</i>	N/A	N/A	N/A	N/A	83.7%	73.8%
Letter from Medicaid	N/A	N/A	N/A	N/A	21.1%	33.3%
Not sure	N/A	N/A	N/A	N/A	3.3%	7.1%
Total N	N/A	N/A	N/A	N/A	209	141

11. How comfortable were you with the application being sent to Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very comfortable	N/A	N/A	N/A	N/A	42.3%	35.0%
Somewhat comfortable	N/A	N/A	N/A	N/A	25.5%	25.0%
Somewhat uncomfortable	N/A	N/A	N/A	N/A	20.2%	26.4%
Very uncomfortable	N/A	N/A	N/A	N/A	12.0%	13.6%
Total N	N/A	N/A	N/A	N/A	208	140

12. How easy was the *hawk-i* or Medicaid application to fill out?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very easy	35.0%	40.0%	62.6%	56.7%	N/A	N/A
Somewhat easy	52.1%	41.9%	34.1%	38.6%	N/A	N/A
Somewhat hard	11.1%	10.5%	3.3%	4.3%	N/A	N/A
Very hard	1.7%	7.6%	0.0%	0.4%	N/A	N/A
Total N	117	105	182	254	N/A	N/A

13. What proof or information, if any, did you send along with your *hawk-i* or Medicaid application? (check all that apply)

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Income information	90.7%	86.5%	94.0%	89.8%	N/A	N/A
Health insurance information	30.5%	26.9%	23.6%	24.7%	N/A	N/A
Child support information	34.7%	29.8%	13.2%	18.0%	N/A	N/A
Proof of residency	65.3%	62.5%	14.3%	16.1%	N/A	N/A
Bank account statements	42.4%	37.5%	9.9%	12.5%	N/A	N/A
Other	8.5%	7.7%	3.8%	2.4%	N/A	N/A
I did not send any proof along with my application	8.5%	10.6%	2.2%	4.7%	N/A	N/A
I don't remember	4.2%	2.9%	4.9%	7.5%	N/A	N/A
Bills	2.5%	5.8%	1.6%	0.0%	N/A	N/A
Social Security information	5.1%	4.8%	0.0%	0.4%	N/A	N/A
Total N	118	104	182	255	N/A	N/A

14. After *hawk-i* or Medicaid got your application, did you get a letter asking you to send in more proof or information?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	15.9%	29.7%	54.9%	67.7%	55.1%	80.1%
No	53.1%	34.7%	33.5%	24.4%	35.3%	13.5%
My DHS caseworker gave me a list of more proof they wanted	31.0%	35.6%	N/A	N/A	N/A	N/A
I don't remember	0.0%	0.0%	11.5%	7.9%	9.7%	6.4%
Total N	113	101	182	254	207	141

15. What kind of proof did they ask you to send in? (check all that apply)

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Income information	62.5%	72.5%	47.8%	57.0%	73.8%	77.5%
Health insurance information	23.2%	24.6%	36.5%	32.3%	34.6%	30.8%
Child support information	28.6%	21.7%	4.3%	5.9%	26.2%	28.3%
Proof of residency	42.9%	37.7%	1.7%	3.2%	15.4%	20.0%
Bank account statements	32.1%	18.8%	2.6%	3.2%	11.5%	16.7%
Other	17.9%	17.4%	8.7%	10.2%	0.8%	8.3%
I don't remember	8.9%	8.7%	17.4%	14.0%	20.0%	14.2%
Bills	7.1%	4.3%	0.0%	0.0%	0.0%	0.0%
Social Security information	5.4%	7.2%	0.0%	0.0%	.8%	1.7%
Total N	56	69	115	186	130	120

16. How easy was it to understand what proof *hawk-i* or Medicaid wanted you to send in?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very easy	53.6%	36.8%	52.5%	52.7%	53.5%	43.0%
Somewhat easy	33.9%	35.3%	35.6%	25.5%	27.9%	32.2%
Somewhat hard	8.9%	14.7%	6.8%	14.4%	10.9%	11.6%
Very hard	1.8%	11.8%	2.5%	4.3%	0.0%	5.0%
I don't remember	1.8%	1.5%	2.5%	3.2%	7.8%	8.3%
Total N	56	68	118	188	129	121

17. Did you contact your local DHS office to get more information about what proof you needed to get back to Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	33.9%	42.0%	N/A	N/A	34.1%	25.0%
No	57.1%	52.2%	N/A	N/A	58.1%	66.7%
I don't remember	8.9%	5.8%	N/A	N/A	7.8%	8.3%
Total N	56	69	N/A	N/A	129	120

18. How easy was it for you to get or find the proof that *hawk-i* or Medicaid wanted you to send in?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very easy	41.1%	27.5%	44.4%	34.6%	43.4%	29.3%
Somewhat easy	39.3%	31.9%	37.6%	28.6%	38.8%	34.5%
Somewhat hard	14.3%	20.3%	13.7%	25.4%	9.3%	18.1%
Hard	5.4%	17.4%	2.6%	7.6%	1.6%	8.6%
I don't remember	0.0%	2.9%	1.7%	3.8%	7.0%	9.5%
Total N	56	69	117	185	129	116

19. How much of the proof did you send back to *hawk-i* or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
All of it	89.3%	60.9%	89.0%	73.5%	83.0%	51.4%
Some of it	3.6%	18.8%	3.4%	9.5%	4.8%	7.6%
None of it	3.6%	14.5%	0.8%	9.5%	0.7%	27.1%
I don't remember	3.6%	5.8%	6.8%	7.4%	11.6%	13.9%
Total N	56	69	118	189	147	144

20. Were you given enough time to find the proof and get it back to *hawk-i* or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	87.3%	59.4%	94.0%	66.5%	72.3%	52.8%
No	7.3%	37.7%	4.3%	27.1%	13.5%	30.3%
I don't remember	5.5%	2.9%	1.7%	6.4%	14.2%	16.9%
Total N	55	69	117	188	148	142

21. Did you ask for more time to find the proof to send back to *hawk-i* or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	14.3%	23.2%	9.4%	29.1%	13.2%	16.3%
No	78.6%	73.9%	88.0%	65.6%	76.2%	74.1%
I don't remember	7.1%	2.9%	2.6%	5.3%	10.6%	9.5%
Total N	56	69	117	189	151	147

22. After *hawk-i* or Medicaid got your application, did you get a letter from them saying your child was denied?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	9.4%	43.8%	16.1%	61.0%	N/A	N/A
No	90.6%	56.2%	83.9%	39.0%	N/A	N/A
Total N	117	105	180	251	N/A	N/A

23. If your child was denied *hawk-i* or Medicaid, what was the reason?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
I don't know	10.0%	9.3%	11.1%	3.7%	N/A	N/A
They said my income was too high	70.0%	37.2%	48.1%	31.1%	N/A	N/A
They said I didn't give <i>hawk-i</i> all the information they asked for	20.0%	53.5%	37.0%	61.5%	N/A	N/A
My child wasn't denied coverage	0.0%	0.0%	3.7%	3.7%	N/A	N/A
Total N	10	43	27	135	N/A	N/A

24. If your child was denied *hawk-i* or Medicaid, did you try again to fill out another application?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	50.0%	45.7%	86.2%	46.0%	N/A	N/A
No	50.0%	54.3%	6.9%	48.7%	N/A	N/A
Not denied	0.0%	0.0%	6.9%	5.3%	N/A	N/A
Total N	10	46	29	150	N/A	N/A

25. Did your child finally get accepted into *hawk-i* or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	36.4%	34.8%	100.0%	55.2%	N/A	N/A
No	63.6%	65.2%	0.0%	39.1%	N/A	N/A
Decided not to enroll my child in <i>hawk-i</i>	0.0%	0.0%	0.0%	5.6%	N/A	N/A
Total N	11	46	174	248	N/A	N/A

26. Did you have any telephone contact with the local DHS office when you applied for *hawk-i* or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
A lot by phone	8.5%	13.6%	3.9%	3.6%	N/A	N/A
A little by phone	59.8%	47.6%	13.9%	21.0%	N/A	N/A
No phone contact	31.6%	38.8%	82.2%	75.4%	N/A	N/A
Total N	117	103	180	248	N/A	N/A

27. How easy was it for you to talk with someone by phone at the DHS office?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very easy	31.0%	23.8%	N/A	N/A	N/A	N/A
Somewhat easy	31.0%	22.9%	N/A	N/A	N/A	N/A
Somewhat hard	15.5%	16.2%				
Very hard	10.3%	17.1%				
I never tried to talk to anyone at the local DHS office by phone	12.1%	20.0%	N/A	N/A	N/A	N/A
Total N	116	105	N/A	N/A	N/A	N/A

28. Did you have any contact in-person with the DHS office when you applied for *hawk-i* or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
A lot in person	12.7%	5.7%	0.6%	1.2%	N/A	N/A
A little in person	66.9%	64.8%	3.9%	9.2%	N/A	N/A
No personal contact	20.3%	29.5%	95.6%	89.6%	N/A	N/A
Total N	118	105	180	250	N/A	N/A

29. How much help did you get from the DHS office with the *hawk-i* application?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
A lot of help	N/A	N/A	27.0%	24.6%	N/A	N/A
A little help	N/A	N/A	29.7%	30.4%	N/A	N/A
Almost no help	N/A	N/A	21.6%	29.0%	N/A	N/A
No contact at all	N/A	N/A	21.6%	15.9%	N/A	N/A
Total N	N/A	N/A	37	69	N/A	N/A

30. If you got help from the local DHS office, how did they help you?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
DHS staff referred me to the <i>hawk-i</i> toll-free number	N/A	N/A	7.1%	10.5%	N/A	N/A
DHS staff answered my questions themselves	N/A	N/A	5.9%	11.8%	N/A	N/A
Other	N/A	N/A	4.7%	5.7%	N/A	N/A
No contact at all	N/A	N/A	82.4%	71.9%	N/A	N/A
Total N	N/A	N/A	170	228	N/A	N/A

31. Did you call the *hawk-i* toll free helpline to get information about the application process?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	N/A	N/A	65.4%	55.2%	32.5%	33.9%
No	N/A	N/A	28.0%	40.9%	62.8%	60.8%
I don't remember	N/A	N/A	6.6%	4.0%	4.8%	5.3%
Total N	N/A	N/A	182	252	231	171

32. How easy was it for you to be able to talk to someone in person at the DHS office?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very easy	40.4%	30.1%	N/A	N/A	N/A	N/A
Somewhat easy	42.6%	35.6%	N/A	N/A	N/A	N/A
Somewhat hard	16.0%	23.3%	N/A	N/A	N/A	N/A
Very hard	1.1%	11.0%	N/A	N/A	N/A	N/A
Total N	94	73	N/A	N/A	N/A	N/A

33. How helpful was the DHS staff?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very helpful	51.1%	35.6%	N/A	N/A	N/A	N/A
Moderately helpful	30.9%	26.0%	N/A	N/A	N/A	N/A
Somewhat helpful	14.9%	19.2%	N/A	N/A	N/A	N/A
Not very helpful	3.2%	19.2%	N/A	N/A	N/A	N/A
Total N	94	73	N/A	N/A	N/A	N/A

34. Was the information correct that you got from the DHS staff either by phone or in person?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	93.4%	82.4%	N/A	N/A	N/A	N/A
No	6.6%	14.3%	N/A	N/A	N/A	N/A
I never talked to anyone at the local DHS office	0.0%	3.3%	N/A	N/A	N/A	N/A
Total N	106	91	N/A	N/A	N/A	N/A

35. How satisfied were you with the way you were treated by the staff at the local DHS office?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very satisfied	50.0%	38.4%	N/A	N/A	N/A	N/A
Somewhat satisfied	28.7%	31.5%	N/A	N/A	N/A	N/A
Somewhat dissatisfied	17.0%	15.1%	N/A	N/A	N/A	N/A
Very dissatisfied	4.3%	15.1%	N/A	N/A	N/A	N/A
Total N	94	73	N/A	N/A	N/A	N/A

36. How helpful were the *hawk-i* staff when you called the helpline?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very helpful	N/A	N/A	80.7%	59.7%	80.0%	63.8%
Moderately helpful	N/A	N/A	11.8%	19.4%	14.7%	12.1%
Somewhat helpful	N/A	N/A	5.0%	7.9%	4.0%	20.7%
Not very helpful	N/A	N/A	2.5%	12.9%	1.3%	3.4%
Total N	N/A	N/A	119	139	75	58

37. Was the information you got from the *hawk-i* toll free helpline correct?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	N/A	N/A	97.5%	90.4%	96.0%	85.7%
No	N/A	N/A	2.5%	9.6%	4.0%	14.3%
Total N	N/A	N/A	118	135	75	56

38. How satisfied were you with the way you were treated by the *hawk-i* staff when you called the helpline?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very satisfied	N/A	N/A	80.5%	62.6%	N/A	N/A
Somewhat satisfied	N/A	N/A	13.6%	19.4%	N/A	N/A
Somewhat dissatisfied	N/A	N/A	3.4%	10.1%	N/A	N/A
Very dissatisfied	N/A	N/A	2.5%	7.9%	N/A	N/A
Total N	N/A	N/A	118	139	N/A	N/A

39. Did you get a DHS caseworker after you sent in the Medicaid application?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	70.3%	65.4%	N/A	N/A	N/A	N/A
No	3.4%	13.5%	N/A	N/A	N/A	N/A
I already have a caseworker	22.9%	10.6%	N/A	N/A	N/A	N/A
I don't know	3.4%	10.6%	N/A	N/A	N/A	N/A
Total N	118	104	N/A	N/A	N/A	N/A

40. Were you asked to sign a form giving your DHS caseworker permission to ask your (or your spouse's) employer to get information about your income?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	44.7%	48.8%	N/A	N/A	N/A	N/A
No	55.3%	51.2%	N/A	N/A	N/A	N/A
Total N	85	82	N/A	N/A	N/A	N/A

41. Did you sign this form?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	100.0%	95.0%	N/A	N/A	N/A	N/A
No	0.0%	5.0%	N/A	N/A	N/A	N/A
Total N	37	40	N/A	N/A	N/A	N/A

42. How comfortable were you (or your spouse) with having a DHS caseworker contact your employer?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very comfortable	42.1%	40.0%	N/A	N/A	N/A	N/A
Somewhat comfortable	23.7%	15.0%	N/A	N/A	N/A	N/A
Somewhat uncomfortable	23.7%	15.0%	N/A	N/A	N/A	N/A
Very uncomfortable	10.5%	30.0%	N/A	N/A	N/A	N/A
Total N	38	40	N/A	N/A	N/A	N/A

43. How helpful was your DHS caseworker with your Medicaid application?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very helpful	53.6%	41.0%	N/A	N/A	N/A	N/A
Moderately helpful	25.0%	24.4%	N/A	N/A	N/A	N/A
Somewhat helpful	16.7%	14.1%	N/A	N/A	N/A	N/A
Not very helpful	4.8%	20.5%	N/A	N/A	N/A	N/A
Total N	84	78	N/A	N/A	N/A	N/A

44. After DHS got your Medicaid application, did you have to go to the DHS office for an interview?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	69.8%	52.5%	N/A	N/A	N/A	N/A
I never went to the office	1.7%	4.0%	N/A	N/A	N/A	N/A
I spoke with someone over the phone	3.4%	1.0%	N/A	N/A	N/A	N/A
I did not need to speak with anybody	25.0%	42.6%	N/A	N/A	N/A	N/A
Total N	116	101	N/A	N/A	N/A	N/A

45. How much did the interview help you understand how to apply for Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
A lot	42.5%	34.5%	N/A	N/A	N/A	N/A
A little	50.6%	41.8%	N/A	N/A	N/A	N/A
Not at all	6.9%	23.6%	N/A	N/A	N/A	N/A
Total N	87	55	N/A	N/A	N/A	N/A

46. Before your recent *hawk-i* or Medicaid application, had your child ever been on any of the following programs? (check all that apply)

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Medicaid	65.2%	64.5%	51.6%	63.7%	64.6%	58.4%
<i>hawk-i</i>	15.7%	27.6%	37.5%	33.5%	44.8%	29.2%
WIC	83.1%	76.3%	63.3%	66.5%	65.6%	67.2%
Food Assistance	59.6%	64.5%	26.6%	25.1%	30.2%	24.1%
FIP	33.7%	32.9%	10.2%	8.9%	17.2%	11.7%
Total N	89	76	128	179	192	137

47. Before your recent *hawk-i* or Medicaid application, had you or anyone else in your family ever been on any of these programs? (check all that apply)

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Medicaid	70.1%	67.9%	55.0%	66.2%	66.7%	62.6%
<i>hawk-i</i>	14.4%	20.5%	22.5%	21.9%	34.5%	24.4%
WIC	71.1%	74.4%	69.4%	66.9%	68.5%	69.5%
Food Stamps	62.9%	64.1%	36.0%	35.8%	43.5%	33.6%
FIP	37.1%	33.3%	13.5%	14.6%	23.2%	37.1%
Total N	97	78	111	151	168	131

48. Is your child now on *hawk-i* or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
<i>hawk-i</i>	2.5%	8.7%	96.7%	49.2%	12.2%	17.6%
Medicaid	84.7%	52.9%	1.1%	5.8%	81.3%	46.1%
No	12.7%	38.5%	2.2%	45.0%	6.5%	36.4%
Total N	118	104	180	258	230	165

49. If your child is not on *hawk-i* or Medicaid, do you have any health insurance for your child?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
My child does not have insurance	5.9%	22.3%	1.1%	15.8%	2.2%	19.0%
My child has insurance through my job or someone else's job	4.2%	8.7%	0.6%	18.6%	3.9%	10.1%
My child is on the <i>hawk-i</i> program	2.5%	8.7%	96.7%	50.2%	12.1%	17.3%
My child has insurance we pay for with our own money	0.8%	3.9%	0.6%	6.7%	0.9%	6.5%
My child has Medicaid	84.7%	53.4%	1.1%	5.9%	81.0%	45.2%
Total N	118	103	180	253	231	168

50. For how many months during the last 12 months did your child NOT have any health insurance?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
1 month	8.6%	6.0%	26.6%	12.7%	15.7%	3.4%
2-6 months	77.1%	50.0%	60.8%	50.7%	68.7%	55.6%
6-12 months	14.3%	44.0%	11.4%	32.8%	15.7%	40.2%
More than 12 months	0.0%	0.0%	1.3%	3.7%	0.0%	0.9%
Total N	35	50	79	134	83	117

51. What were the reasons your child didn't have health insurance? (check all that apply)

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
My child has been denied Medicaid in the past	4.4%	21.4%	6.8%	17.3%	6.2%	19.5%
My child rarely gets sick	1.1%	3.1%	3.1%	1.7%	1.9%	4.9%
I can't get it through my employer	7.7%	12.2%	11.7%	9.3%	5.7%	14.6%
It's offered by my employer but it costs too much	12.1%	13.3%	20.4%	21.1%	15.2%	20.1%
I/my spouse lost a job and insurance	8.8%	10.2%	21.0%	14.8%	16.2%	25.0%
Other	30.8%	26.5%	14.8%	21.9%	21.0%	29.3%
My child was never without coverage	51.6%	37.8%	40.1%	37.1%	48.6%	24.4%
Total N	91	98	162	237	210	164

52. How important do you think it is that your child has health insurance?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very important	98.3%	98.1%	99.5%	98.8%	97.9%	98.3%
Moderately important	0.8%	1.0%	0.5%	1.2%	2.1%	1.7%
Somewhat important	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%
Not very important	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%
Total N	118	105	182	258	235	172

53. Do you have any kind of health insurance for yourself, including plans such as HMO's or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	62.7%	51.9%	62.4%	66.9%	51.5%	47.4%
No	37.3%	48.1%	37.6%	33.1%	48.5%	52.6%
Total N	118	104	181	257	233	171

54. How important do you think it is that you have health insurance?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Very important	89.9%	85.6%	88.5%	88.8%	83.7%	85.5%
Moderately important	8.4%	6.7%	7.1%	7.4%	10.3%	5.8%
Somewhat important	0.8%	5.8%	4.4%	3.1%	4.7%	8.7%
Not very important	0.8%	1.9%	0.0%	0.8%	1.3%	0.0%
Total N	119	104	182	258	223	173

55. How would you rate your child's overall health?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Excellent	36.4%	24.5%	46.2%	41.1%	41.2%	32.4%
Very good	35.1%	35.8%	30.2%	33.1%	36.1%	34.1%
Good	18.2%	22.6%	18.1%	19.9%	18.5%	26.0%
Fair	9.1%	13.2%	5.5%	4.4%	3.9%	6.4%
Poor	1.3%	3.8%	0.0%	1.2%	0.4%	1.2%
Total N	77	53	182	251	233	173

56. Does your child now have any health conditions that have lasted or are expected to last for at least 12 months?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	24.4%	40.4%	27.9%	27.0%	25.4%	28.8%
No	75.6%	59.6%	72.1%	73.0%	74.6%	71.2%
Total N	78	57	183	252	228	170

57. How many children under age 18 live in your household?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
1 child	43.7%	57.1%	29.5%	33.3%	35.3%	34.7%
2 children	31.9%	25.7%	43.2%	46.1%	39.1%	36.4%
3 children	13.4%	16.2%	19.7%	13.6%	16.2%	21.4%
4 or more children	10.9%	1.0%	7.7%	7.0%	9.4%	7.5%
Total N	119	105	183	258	235	173

58. For how many of these children did you apply for *hawk-i* or Medicaid?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
1 child	50.9%	59.6%	35.0%	39.1%	38.7%	39.3%
2 children	30.7%	25.3%	42.6%	43.4%	42.1%	35.3%
3 children	11.4%	15.2%	16.4%	11.6%	13.2%	19.1%
4 or more children	7.0%	0.0%	6.0%	5.8%	6.0%	6.4%
Total N	114	99	183	258	235	173

59. Did you apply for Medicaid for any adults when you applied for the children?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Yes	63.0%	56.2%	N/A	N/A	N/A	N/A
No	37.0%	43.8%	N/A	N/A	N/A	N/A
Total N	119	105	N/A	N/A	N/A	N/A

60. What language do your children mainly speak at home?

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
English	96.9%	93.3%	97.8%	94.2%	98.7%	97.1%
Spanish	1.7%	1.9%	1.6%	1.6%	0.9%	2.3%
Other	0.9%	1.0%	0.5%	1.6%	0.0%	0.0%
Bosnian	0.9%	3.8%	0.0%	2.7%	0.4%	0.6%
Total N	117	104	183	257	232	173

61. What is your race or ethnicity? (mark one or more)

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
White	90.7%	92.4%	93.9%	90.7%	94.9%	92.4%
Black or African American	3.4%	4.8%	2.8%	2.7%	3.0%	2.3%
Latino or Hispanic	7.6%	4.8%	4.4%	4.7%	3.8%	6.4%
Asian, Native Hawaiian or other Pacific Islander	2.5%	2.9%	0.6%	1.2%	0.9%	2.3%
American Indian or Alaska Native	2.5%	0.0%	0.0%	1.9%	0.4%	0.6%
Other	0.8%	1.0%	0.6%	1.9%	1.3%	0.6%
Total N	118	105	181	257	234	171

62. The staff at the *hawk-i* toll free number was helpful.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	N/A	N/A	12.6%	20.6%	29.6%	34.7%
Strongly agree	N/A	N/A	69.8%	49.0%	57.8%	33.5%
Somewhat agree	N/A	N/A	14.8%	19.8%	10.4%	25.1%
Somewhat disagree	N/A	N/A	1.6%	8.3%	1.3%	6.0%
Strongly disagree	N/A	N/A	1.1%	2.4%	0.9%	0.6%
Total N	N/A	N/A	182	253	230	167

63. I was uncomfortable applying for government health insurance for my child.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	3.4%	4.8%	2.2%	4.7%	1.3%	0.0%
Strongly agree	26.7%	24.8%	16.7%	14.2%	21.6%	20.6%
Somewhat agree	32.8%	35.2%	39.4%	33.2%	43.2%	39.4%
Somewhat disagree	10.3%	10.5%	15.0%	15.0%	13.2%	16.5%
Strongly disagree	26.7%	24.8%	26.7%	32.8%	20.7%	23.5%
Total N	116	105	180	253	227	170

64. It was easy to fill out the *hawk-i* or Medicaid application.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	0.8%	0.0%	0.0%	1.2%	0.9%	0.0%
Strongly agree	34.5%	38.1%	65.2%	54.5%	69.9%	48.0%
Somewhat agree	49.6%	39.0%	28.7%	35.3%	24.3%	38.6%
Somewhat disagree	9.2%	14.3%	6.1%	7.5%	3.5%	8.8%
Strongly disagree	5.9%	8.6%	0.0%	1.6%	1.3%	4.7%
Total N	119	105	181	255	226	171

65. It was hard to know what information to send in with the *hawk-i* or Medicaid application.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	1.7%	1.9%	1.1%	2.8%	2.6%	1.2%
Strongly agree	5.0%	11.5%	7.1%	9.5%	5.2%	9.4%
Somewhat agree	26.9%	30.8%	21.4%	22.1%	15.7%	27.1%
Somewhat disagree	24.4%	26.0%	18.7%	19.8%	22.7%	24.1%
Strongly disagree	42.0%	29.8%	51.6%	45.8%	53.7%	38.2%
Total N	119	104	182	253	229	170

66. I was able to talk with someone from the *hawk-i* program to get help with my *hawk-i* application when I needed to.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	N/A	N/A	21.4%	25.7%	34.4%	31.6%
Strongly agree	N/A	N/A	63.7%	43.5%	44.1%	37.4%
Somewhat agree	N/A	N/A	13.2%	20.6%	15.9%	22.8%
Somewhat disagree	N/A	N/A	0.5%	4.7%	2.2%	4.7%
Strongly disagree	N/A	N/A	1.1%	5.5%	3.5%	3.5%
Total N	N/A	N/A	182	253	227	171

67. The government should have health insurance programs for full time workers who do not get insurance from their employer.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	0.8%	1.0%	1.7%	3.5%	2.6%	2.3%
Strongly agree	74.8%	78.1%	74.4%	80.3%	83.3%	84.9%
Somewhat agree	19.3%	16.2%	18.9%	11.4%	12.3%	9.9%
Somewhat disagree	2.5%	2.9%	3.3%	3.1%	0.9%	2.9%
Strongly disagree	2.5%	1.9%	1.7%	1.6%	0.9%	0.0%
Total N	119	105	180	254	227	172

68. *hawk-i* or Medicaid patients are treated the same by doctors and nurses as patients with private insurance.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	3.4%	9.7%	1.1%	15.8%	7.9%	23.4%
Strongly agree	40.7%	35.0%	66.7%	53.0%	48.9%	40.1%
Somewhat agree	15.3%	26.2%	22.4%	20.2%	24.2%	18.0%
Somewhat disagree	21.2%	14.6%	6.0%	7.5%	10.1%	10.8%
Strongly disagree	19.5%	14.6%	3.8%	3.6%	8.8%	7.8%
Total N	118	103	183	253	227	167

69. The services covered for children with private insurance are better than the services covered for children in *hawk-i* or Medicaid.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	5.1%	11.1%	4.4%	19.8%	9.9%	22.9%
Strongly agree	14.4%	8.1%	3.8%	5.6%	10.4%	6.6%
Somewhat agree	22.9%	21.2%	9.3%	11.5%	14.4%	17.5%
Somewhat disagree	26.3%	20.2%	21.3%	18.7%	21.6%	16.9%
Strongly disagree	31.4%	39.4%	61.2%	44.4%	43.7%	36.1%
Total N	118	99	183	252	222	166

70. *hawk-i* or Medicaid patients have a harder time finding a doctor who will take them than patients with private insurance.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	3.4%	12.6%	4.9%	20.2%	13.4%	25.3%
Strongly agree	34.5%	23.3%	4.4%	6.7%	15.6%	9.6%
Somewhat agree	26.1%	29.1%	22.0%	17.5%	20.1%	22.3%
Somewhat disagree	16.0%	14.6%	16.5%	15.9%	17.0%	15.1%
Strongly disagree	20.2%	20.4%	52.2%	39.7%	33.9%	27.7%
Total N	119	103	182	252	224	166

71. Most people in Iowa have less money than I do.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	5.3%	13.6%	8.6%	9.8%	7.3%	6.7%
Strongly agree	6.2%	2.9%	1.7%	4.1%	2.7%	3.0%
Somewhat agree	12.4%	8.7%	14.9%	11.8%	15.1%	14.6%
Somewhat disagree	40.7%	33.0%	41.7%	41.2%	37.0%	35.4%
Strongly disagree	35.4%	41.7%	33.1%	33.1%	37.9%	40.2%
Total N	113	103	175	245	219	164

72. People in Iowa who work full-time should get health insurance from their employer.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	2.5%	3.8%	2.8%	4.0%	2.7%	2.4%
Strongly agree	63.6%	60.0%	56.7%	56.0%	61.6%	59.8%
Somewhat agree	19.5%	20.0%	28.3%	25.4%	20.5%	22.5%
Somewhat disagree	12.7%	8.6%	6.7%	10.7%	9.8%	10.1%
Strongly disagree	1.7%	7.6%	5.6%	4.0%	5.4%	5.3%
Total N	118	105	180	252	224	169

73. It was hard to get to the DHS office when I needed to because of transportation problems.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	27.4%	42.9%	N/A	N/A	52.6%	54.7%
Strongly agree	10.3%	11.4%	N/A	N/A	4.8%	6.5%
Somewhat agree	11.1%	8.6%	N/A	N/A	5.3%	5.9%
Somewhat disagree	6.8%	8.6%	N/A	N/A	1.8%	8.2%
Strongly disagree	44.4%	28.6%	N/A	N/A	35.5%	24.7%
Total N	117	105	N/A	N/A	228	170

74. When I left a phone message for my DHS worker, it was returned in a short amount of time.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	9.3%	27.6%	N/A	N/A	N/A	N/A
Strongly agree	33.9%	22.9%	N/A	N/A	N/A	N/A
Somewhat agree	28.8%	15.2%	N/A	N/A	N/A	N/A
Somewhat disagree	14.4%	9.5%	N/A	N/A	N/A	N/A
Strongly disagree	13.6%	24.8%	N/A	N/A	N/A	N/A
Total N	118	105	N/A	N/A	N/A	N/A

75. When thinking about applying for *hawk-i* or Medicaid, I was worried about DHS contacting my child's other parent about child support.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	43.2%	43.8%	N/A	N/A	55.6%	52.7%
Strongly agree	12.7%	12.4%	N/A	N/A	8.5%	14.8%
Somewhat agree	6.8%	9.5%	N/A	N/A	6.7%	8.9%
Somewhat disagree	5.1%	6.7%	N/A	N/A	6.3%	3.6%
Strongly disagree	32.2%	27.6%	N/A	N/A	22.9%	20.1%
Total N	118	105	N/A	N/A	223	169

76. I was worried that people in my community who work at the DHS office would find out that I applied for Medicaid.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	15.1%	24.8%	N/A	N/A	N/A	N/A
Strongly agree	12.6%	9.5%	N/A	N/A	N/A	N/A
Somewhat agree	13.4%	15.2%	N/A	N/A	N/A	N/A
Somewhat disagree	6.7%	7.6%	N/A	N/A	N/A	N/A
Strongly disagree	52.1%	42.9%	N/A	N/A	N/A	N/A
Total N	119	105	N/A	N/A	N/A	N/A

77. The staff at the local DHS office was helpful.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	0.8%	5.8%	N/A	N/A	N/A	N/A
Strongly agree	45.4%	29.8%	N/A	N/A	N/A	N/A
Somewhat agree	39.5%	29.8%	N/A	N/A	N/A	N/A
Somewhat disagree	12.6%	25.0%	N/A	N/A	N/A	N/A
Strongly disagree	1.7%	9.6%	N/A	N/A	N/A	N/A
Total N	119	104	N/A	N/A	N/A	N/A

78. I was able to talk with someone from the DHS office to get help with my application when I needed to.

Response	Medicaid		<i>hawk-i</i>		Referred	
	Enrolled	Not Enrolled	Enrolled	Not Enrolled	Enrolled	Not Enrolled
Doesn't apply to me	7.6%	16.3%	N/A	N/A	N/A	N/A
Strongly agree	41.2%	27.9%	N/A	N/A	N/A	N/A
Somewhat agree	31.1%	26.0%	N/A	N/A	N/A	N/A
Somewhat disagree	10.9%	17.3%	N/A	N/A	N/A	N/A
Strongly disagree	9.2%	12.5%	N/A	N/A	N/A	N/A
Total N	119	104	N/A	N/A	N/A	N/A