



Outpatient Diagnostic Imaging

Preauthorization Program Reference List

To assist imaging providers, ordering physicians should obtain a preauthorization number before scheduling. Imaging providers can verify preauthorization numbers via AIM's website or call center, or should contact the ordering physician to initiate a preauthorization if no case exists. Preauthorizations are valid for 60 days from the date issued.

Contact Information

AIM Web site/**ProviderPortal**SM:
www.wellmark.com
 Available 24/7/365

AIM Call Center:
 888-800-4497, Monday–Friday
 7:30 a.m.–6 p.m. (Central Time)

Products Included

With some exceptions, preauthorization applies to all members with health benefits through Wellmark Blue Cross and Blue Shield.

Exceptions:

- Federal Employee Health Benefits Program (FEP)
- Most BlueCard® services (see BlueCard exceptions listed online)
- Medicare prime members

Modalities Included (Office, Outpatient Hospital, and Freestanding Imaging Facility Settings)

- CT/CTA Scans (Computed Tomography Scans and Computed Tomographic Angiography)
- MRI/MRA (Magnetic Resonance Imaging and Magnetic Resonance Angiography)
- PET (Positron Emission Tomography)
- Nuclear Cardiology (for example, SPECT scans)
- Echocardiography (stress)
- Virtual Colonoscopy

Preauthorization Checklist for Ordering Physicians

- Member/patient identification number, name, and date of birth
- Ordering physician information (name, address)
- Imaging provider information (name, location)
- Imaging exams being requested (body part and modality, right, left, or bilateral; CPT® codes helpful)
- Patient diagnosis, including suspected or confirmed or rule out diagnoses (if neoplasm, specific type; diagnosis codes helpful)
- Current clinical symptoms (including intensity and duration)
- Past treatment, including other imaging services & dates and date of last office visit

Additional information may be necessary in certain situations. This may include:

- Complex cases: Results of relevant clinical medical history (previous laboratory, imaging, tests, and studies, and the name and duration of previous therapies or treatment).