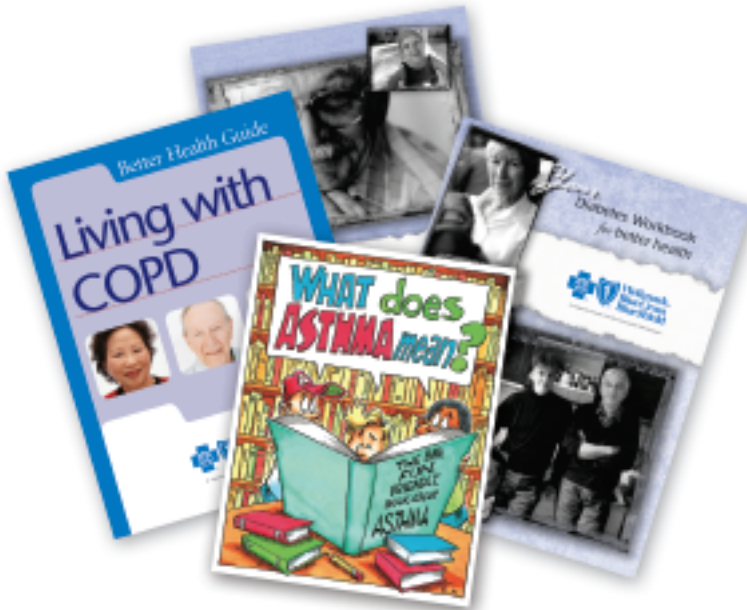


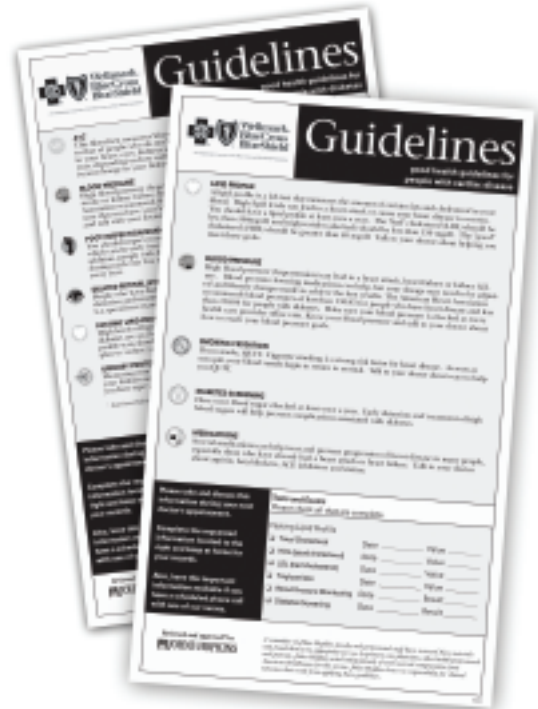
## Physician Guide to Patient Materials



1

### Member Welcome Package

Welcome packet that contains a welcome letter and other introductory and educational materials, including information on program features and benefits and tools to support desired self-care behaviors.



### Guidelines for Care Reminders

Regular reminders mailed to members explaining disease-specific nationally recognized guidelines for care and the importance of these tests and exams. Patient is encouraged to discuss the guidelines with his or her physician. A flu and pneumonia vaccine reminder is mailed every year in the fall.

2



3

### Member Newsletter

Quarterly disease-specific newsletter for members.

4

### Patient Change of Status Notification

Cards mailed to program members as they achieve program milestones.

