

TRICARE Information for Wellmark Providers

What does contracted mean?

A contracted provider is a provider who has signed a TRICARE contract with Wellmark. Contracted providers cannot balance bill patients except for collecting any appropriate deductibles and coinsurance amounts. Payment for contracted providers is made at CMAC (CHAMPUS Maximum Allowable Charge). Members receiving care from a contracted TRICARE provider will have a lower coinsurance amount. Contracted providers are credentialed and listed in the TRICARE directory.

How do I enroll in TRICARE?

- (1) Complete an Iowa Statewide Universal Application
- (2) Send a written request to Wellmark for a TRICARE contract
 - by e-mail to www.providercredentialing@wellmark.com, or
 - by mail to PO Box 9232, Des Moines, IA 50306-9232.

How will I know if I'm accepted into the network?

Once Wellmark has received your complete application and signed TRICARE contracts, Wellmark will process your enrollment materials and assign an effective date. Providers will receive notification of acceptance into the TRICARE Network from Wellmark along with the effective date.

What if I'm not interested in contracting with TRICARE but I still see TRICARE patients?

If you are not interested in contracting, you can be a certified provider. For more information about becoming a certified provider, go to the "Find a Form" tab at www.triwest.com/provider to download certification forms or call 1-888-TRIWEST (1-888-874-9378).

Are there other members that are covered by the TRICARE contract?

Yes, the TRICARE contract also requires that participating providers accept assignment for members covered by the Department of Veterans Affairs and the Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA).